




Tue 17/08/2021 10:38

Licensing Team

FW: Riverside Mansions Warning letter following meeting on Thursday 15 July 2020

To 'Riverside Mansions'

Message  Warning letter re breaches.pdf (415 KB)

Good morning Victoria

Following our email on 21 July 2021 and the attached warning letter dated 16 July 2021 you have failed to provide any further information as requested.

- There is still no evidence of signage being displayed advising of CCTV
- No CCTV footage has been provided to the licensing team or Hertfordshire constabulary of the events that were held at the premises
- No logs have been provided of patrols that were conducted in the area when the events were held
- No signage has been displayed advising guests to leave the premises quietly
- You have not made adequate arrangements for the Environmental Health officer to inspect the noise limiting device(s) you have installed
- We have not received any confirmation of bookings for the coaches/shuttle buses
- You have not provided the complete bookings records, past and future, for the premises

You will now be aware that we have received a review application and a licensing sub-committee has been arranged for Tuesday 21 September at 10:00 at Three Rivers House which you will be required to attend as the DPS. You will be sent further correspondence in relation to this under separate cover in due course.

On a separate note following our recent discussion we understand that you will be stepping down as DPS and your brother Victor will be the new DPS, to date we have not received an application and therefore you are wholly responsible for ALL licensable activities at the premises until such times the required application is received.

We have been made aware that Panache have an event booked for Saturday 21 August 2021. Please can you confirm that this event will not be held at Riverside!

Do not hesitate to contact us if you wish to discuss this matter further.

Kind regards



Lead Licensing Officer

The Licensing Team

Regulatory Services

Three Rivers District Council

Three Rivers House, Northway, Rickmansworth, Herts, WD3 1RL

01923 776611

***Please be aware, we are currently experiencing staffing issues and it may take slightly longer to respond to your communication. Please be patient when communicating with staff members*.**

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Licensing Team

Riverside Mansions Warning letter following meeting on Thursday 15 July 2020

To Riverside Mansions'

Bcc

Message Warning letter re breaches.pdf (415 KB)

Good morning Victoria

Please see attached warning letter following our multi agency meeting on Thursday 15 July 2021.

We have received your emails with the recordings from Saturday 17 July 2021 of the checks that we requested.

As the DPS and manager for this premises you failed to take on board the advice that you were given at our meeting on Thursday.

In summary of the recording provided

1. Coach evidence – This shows a plain white coach driving down Old Mill Lane and indicating left. This does not evidence that guests are using the coach service provided and from complaints received again guest continued to park in residential streets around the vicinity of the premises and caused traffic chaos resulting in already stretched police resources being used .
2. Noise levels from front gate – This does not provide adequate evidence that noise levels were at an acceptable level. Recording should have been taken regularly throughout the event. The bass beat can clearly be heard
3. Noise levels from front gate – A 12 second video is not adequate as evidence that the music was at an appropriate level. The bass can still clearly be heard
4. Video at 23:46 – This does not evidence that all guest had left and that there were no parking issues as this does not show the marquee where the event was being held and the video shows Old Mill Lane going towards Hunton Bridge and not the opposite direction towards Watford
5. The image provided shows the corner of your adjacent neighbours property and again does not evidence vehicle parking along Old Mill Lane going towards Watford.

As discussed in detail at our meeting it is ultimately your responsibility as the DPS to ensure the premises trades within the conditions of the premises licence.

We will be in contact with you in due course following our further unannounced meeting today in relation to the failings and breaches of the premise licence on Saturday 17 July 2021.

Regards



Lead Licensing Officer

The Licensing Team

Regulatory Services

Three Rivers District Council

Three Rivers House, Northway, Rickmansworth, Herts, WD3 1RL

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Please be aware , we are now accepting bookings for Knowledge tests for new drivers and operators. Please go to our website and select the knowledge test from the 'Self Service option'.

www.threerivers.gov.uk <https://my.threerivers.gov.uk/>



From: Riverside Mansions [REDACTED]
Sent: 19 July 2021 10:20
To: Licensing Team <Licensing.Team@threerivers.gov.uk>
Subject: Date; 17/07/2021 / Time; 20:30

Dear [REDACTED]

Thank you for speaking with me today.

I will be sending over a couple emails with different evidence attached.

Please see a recording at the Maltings at 20:30 evidence of no noise pollution coming from our venue.

Kind Regards
Victoria
Riverside Mansions