

Service	Function	Restore - Y/N?	What further action is necessary?	Resolution	Risk Assessment Complete - Y/N
Revenues & Benefits – Priority 1, 2, & 3	Recovery site visits - Enforcement Agents to re-start home visits to collect debts (to be restored)	To be restored	<p>Collection rates have dropped significantly and the restarting of recovery action has been approved</p> <p>Courts are operating strict Covid compliance procedures and the majority of activity will be carried out remotely. If by exception staff are required to attend the Courts Service social distancing measures will be complied with.</p> <p>Bailiffs have their own Covid compliant procedures established by their trade body and will be expected to comply with these.</p>	PPE and Guidance	Y