

Consultation
Three Rivers District Council

Three Rivers District Council Shepherd Primary School PSP01

Review Consultation

Wave 1 to 3: January to July 2019

SUMMARY REPORT

August 2019

Background and Objectives

Three Rivers District Council has put in place a Public Spaces Protection Order (PSPO) which commenced on 4th June 2018, banning drivers from dropping off or picking up pupils from Shepherd Primary School or children attending Daybreak Nursery or Rickmansworth Children's Centre within the zone (see below) during term time between 8am- 9.30am and 2.30pm-3.45pm.

The Council is now **reviewing** what impact the PSPO has had on pupils, parents and residents. A series of surveys is planned to **assess the impact and effectiveness of the PSPO over time**. This report details the results of the **all 3 waves of this consultation**.

The PSPO was agreed following public consultation regarding reported concerns of:

- Hazardous parking causing obstruction and preventing school pupils crossing the road safely
- Vehicles blocking the school crossing point on Shepherds Lane
- Vehicles parked in the bus stop on Shepherds Lane
- Vehicles blocking residents driveways and dropped kerbs
- Vehicles parked on the mini roundabout at Shepherds Lane and Tudor Way causing danger
- Obstruction of the highway causing congestion



A 'Survey Monkey' on-line survey was launched on Monday 21st January 2019 and ran for 3 'waves'.

- Wave 1: 21st January to 4th February 2019
- Wave 2: 23rd April to 7th May 2019
- Wave 3: 5th to 19th July 2019.

The on-line survey was marketed via Shepherd Primary School parent email, by letter to local residents, emailed to Daybreak Nursery and Rickmansworth Children's Centre and posted on Three Rivers District Council website.

In total, 114 survey entries were completed.

- Wave 1: 71 respondents
- Wave 2: 21 respondents
- Wave 3: 22 respondents

Wave 2 and 3 have relatively low sample sizes, thus margins of error must be acknowledged. When comparing waves, results should be viewed as 'directional', rather than statistically significant.

Respondent Profile

- Residents:

	Wave 1	Wave 2	Wave 3
○ Shepherds Lane:	3%	0%	6%
○ Tudor Way:	5%	11%	6%
○ Church Lane:	6%	6%	11%

- Parent/carer of child at:

	Wave1	Wave 2	Wave 3
○ Shepherd Primary School	87%	100%	86%
○ Daybreak nursery	15%	29%	0%
○ Rick'worth Child Centre	4%	0%	0%

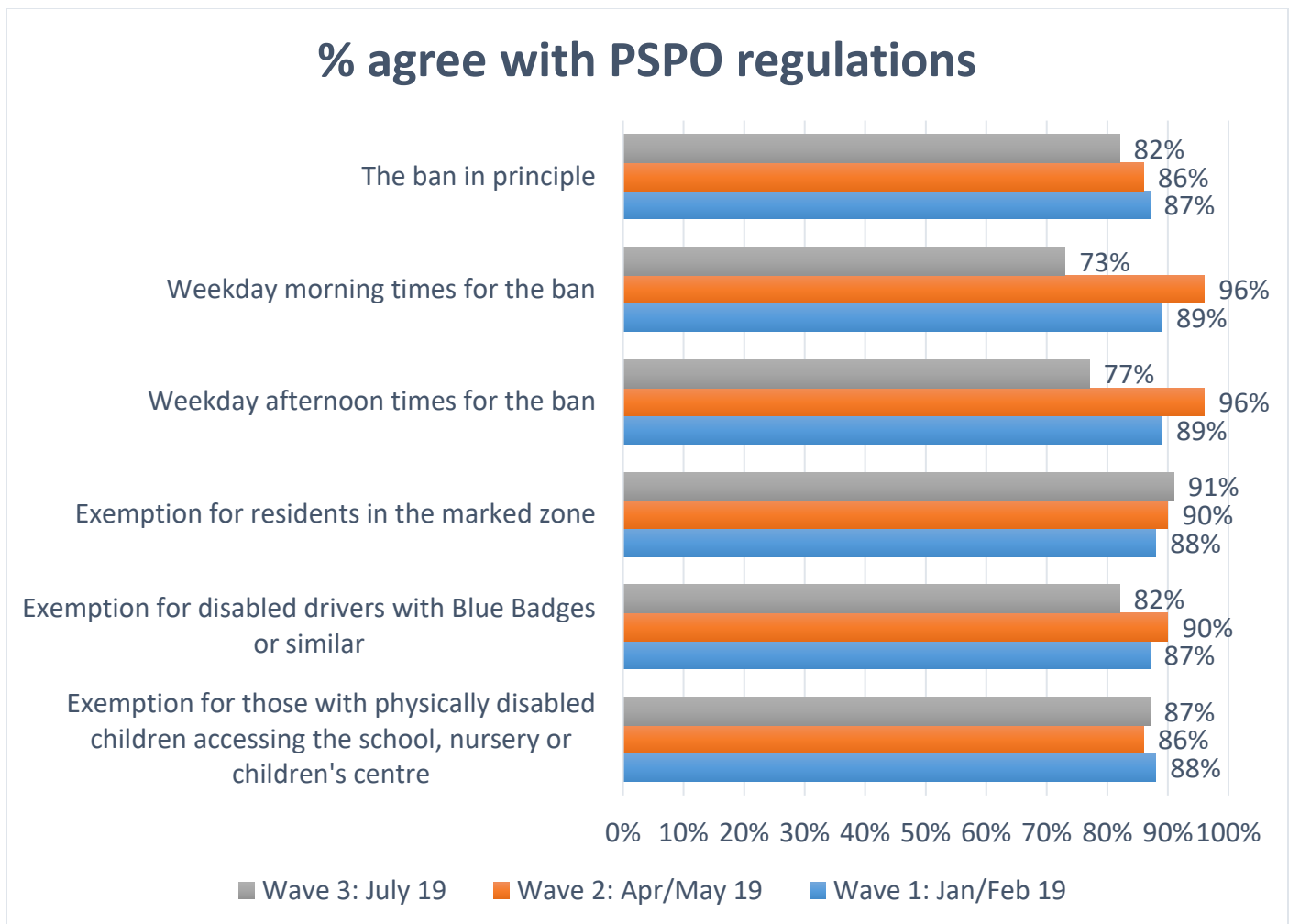
Results

The Public Spaces Protection Order proposals

The vast majority of respondents agreed with the PSPO's regulations:

Considering that the **majority of the respondents were parents and carers** who drop off at Shepherd Primary school, these results demonstrate **ownership and respect for the PSPO** by those who would potentially be targeted by it.

Q1: The Public Spaces Protection Order imposed the following requirements and restrictions. Please state how strongly you agree or disagree with the following regulations



Comments

Praise

*“The **parking and traffic situation** have **vastly improved** and it now feels safer to cross the road by the roundabout. The PSPO should **continue to be enforced with officers** visible regularly to ensure that parents don't slip back into bad habits. The **path from the William Penn** car park to the school is **brilliant**”*

*“This is **really working and so much safer for the children**”*

*“**Huge impact on the safety of children and adults** being able to **walk from William Penn** car park to school on a mud free path, avoiding the busy road”*

Concerns with safety

*“I personally think **the situation is worse on Tudor way**...too many people rushing to school not concentrating on what they are doing”*

*“It would be worth introducing **more speed bumps** outside school as well”*

Repeat offenders

“I still see the same parents stopping near the office entrance blocking the walkway and they never get fined”

*“There are still a lot of parents who **breach** this and regularly get away with it”*

*“You still get the same drivers **parking on yellow lines outside of school** and wherever they feel like it !!”*

Time

*“Could be **expanded to 4pm**”*

“There are many after school clubs...which finish at 410pm. Nearly half the school attend these clubs so the afternoons are just as chaotic for parking from 4pm”

*“I think **8 am is quite early for the ban to start**, especially for those dropping off children at Daybreak. They would be gone by 8:15am and it doesn't cause any problems for people walking to school at that time because it's too early for people to be walking to school!”*

Disabled driver exemptions

*“There are a few inconsiderate **blue badge holders who park in such places to make it harder for the children**. Perhaps there should be **designated disabled bays** to ensure that whilst they need to park close to the school, they appreciate the safety of other children and not just their children”*

*“There is **dedicated disabled parking in the school car park**....so unless specific disabled spots are marked, then it should **apply to all drivers**”*

Presence of warden

*“The stipulated rules are not effective due to Warden wearing Hi-vis jacket. **Warden does not appear to be on site every day**”*

*“The PSPO officer **should be there to enforce this**. They are not always there, so people will still park in banned area”*

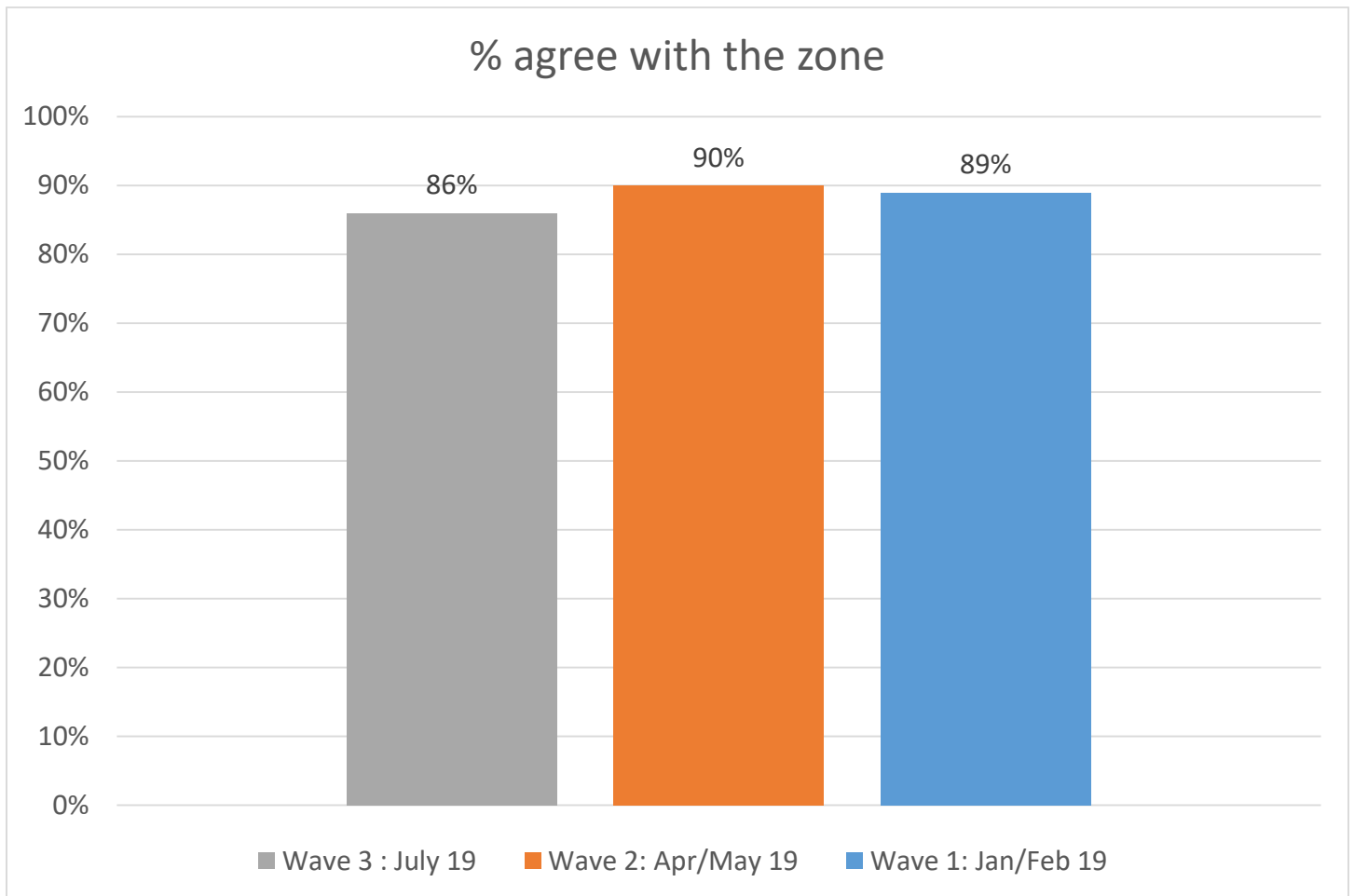
Lollipop man – means no need for PSPO

*“I feel that the ban should be lifted. There is **now a lollipop man outside the school** to help the children cross safely. Some parents have to go to work so they need to drive their children to school. **Parking a distance away from the school is inconvenient**”*

The parking zone

The vast majority of respondents agreed with the marked zone proposed for the PSPO (as detailed in the consultation and shown below)

Q2: The no stopping zone includes the area marked in the map below. How strongly do you agree or disagree with the zone?





1:1,500
 0 12.5 25 50 Metres

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Comments

Praise

“Current zone **makes sense** to where **previous issues of inconsiderate/illegal parking** was taking place”

“it will give **buses and coaches enough room** to turn into and out of Tudor Way”

Inconsistency of adherence within the zone

“More people do not take note of the restrictions on Tudor Way. Further down – still within the zone – people still park”

Extensions to the zone

“Could be **extended** down Tudor Way”

“I feel it could be **further extended towards William Penn Leisure Centre to further encourage parking in the car park rather than along Shepherds Lane**”.

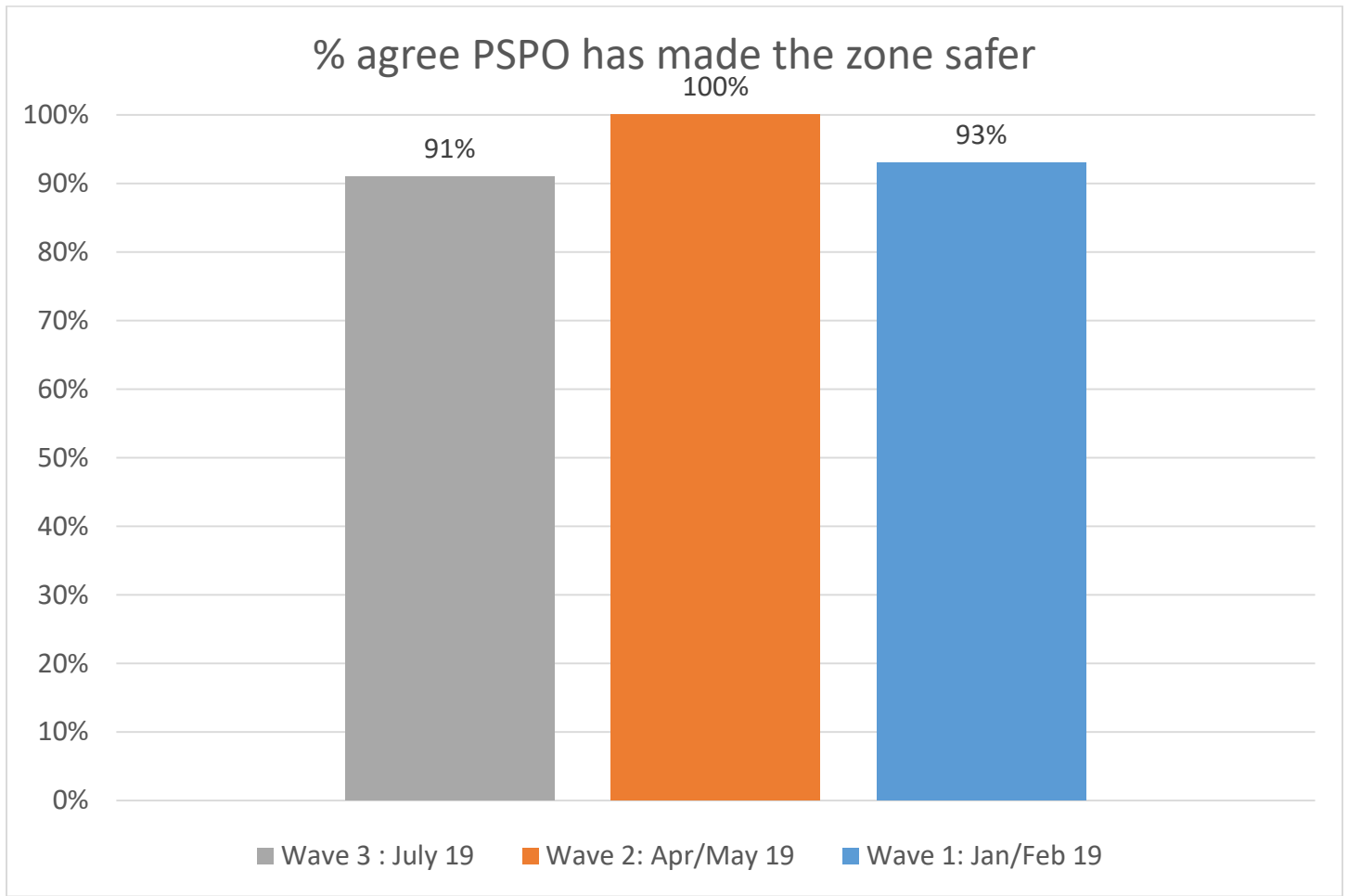
Advertising the zone

“**More bollards** required by park area as people **ignore restrictions**”

Safety of pedestrians and vehicles since the PSPO introduced

The majority of respondents stated that the PSPO had made the zone around Shepherd Primary School, Daybreak Nursery and Rickmansworth Children’s Centre safer.

Q4: Do you feel the PSPO has made the zone around Shepherd Primary School, Daybreak Nursery and Rickmansworth Children’s Centre more or less safe for pedestrians and vehicles?



Comments

Praise

*"It is just **better, safer and fewer kids crossing the road too**"*

*"**Much safer** for us crossing the roads near school, **instead of in-between cars**"*

*"We live off **Williamson Way** and used to have cars parked all the way up **Shepherds Lane** which made it **difficult to walk into school with a buggy** sometimes. Also **crossing at the roundabout used to be really dangerous** with small children, **cars were parked all around it** and you **couldn't see oncoming traffic very well which you can now**"*

*"**Dangerous parking** has definitely reduced and more children are walking through the King George V playing field, which is a safer route"*

Speeding concern

"Speeding is now an issue outside of the school, as there are not as many parked cars"

*"The PSPO has meant that **fewer cars are parking on the road**, but this means that the **cars that drive along it are able to (and do) go faster**"*

*"The **speed bump** at the crossing **causes more danger** that it solves. **Cars slow down** for the speed bump, which is confusing for those waiting to cross: **are they slowing down to let them past or just for the speed bump?**"*

Suggestions for combatting speeding

"There should be a 20mph speed limit"

"Zebra crossing or lollypop man"

"There is nothing clarifying the speed limit at the start of the PSPO zone when approaching from the south east, therefore any vehicles will have no numerical indication that the speed limit has reduced"

"It would be interesting to commission a traffic survey"

Those ignoring the restrictions

*"People **still ignoring** restrictions"*

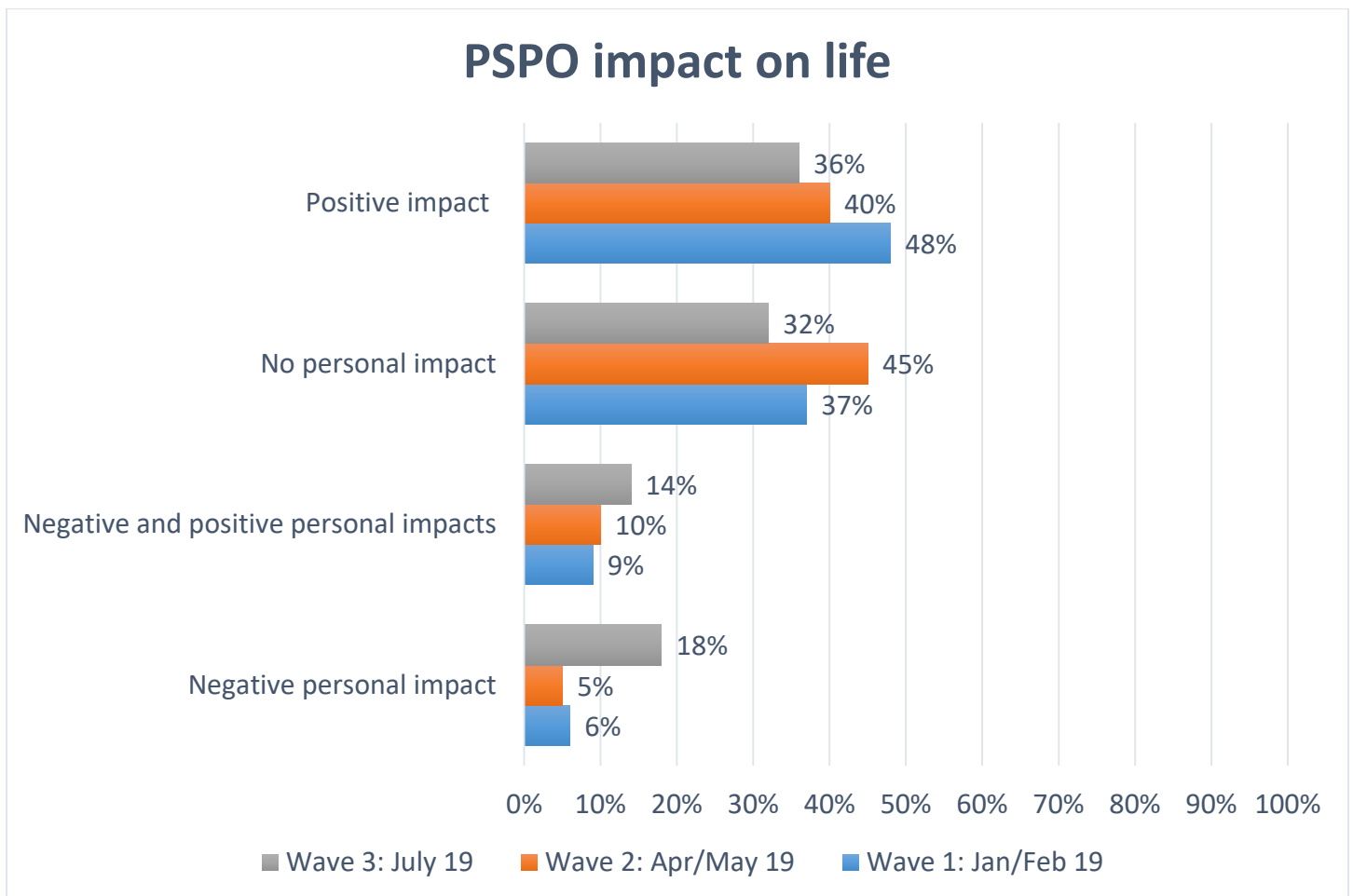
*"Some parents **still park wherever they want**"*

The impact of the PSPO

By wave 3, approaching two fifths (36%) of respondents stated that the **PSPO had had a positive impact on their life**. This figure has reduced over the waves, where it once stood at almost a half (48%) at Wave 1.

By Wave 3, approaching a fifth (18%) stated that the PSPO had had a negative personal impact on their life, whereas the previous two waves showed very low levels (of 6 and 5%). However, it is worth noting that this fifth equates to 4 or 5 people.

Q5: Overall, has the implementation of the PSPO impacted on your life positively or negatively?



Comments

Praise

*“Now I can approach the roundabout and **see clearly**”*

*“Much more pleasant experience walking to school without idiot **drivers pulling on the pavement beside us**”*

Positive move, despite some inconvenience

*“**Further to walk with small children but slightly safer** having to walk along the route from William Penn and **not crossing roads**”*

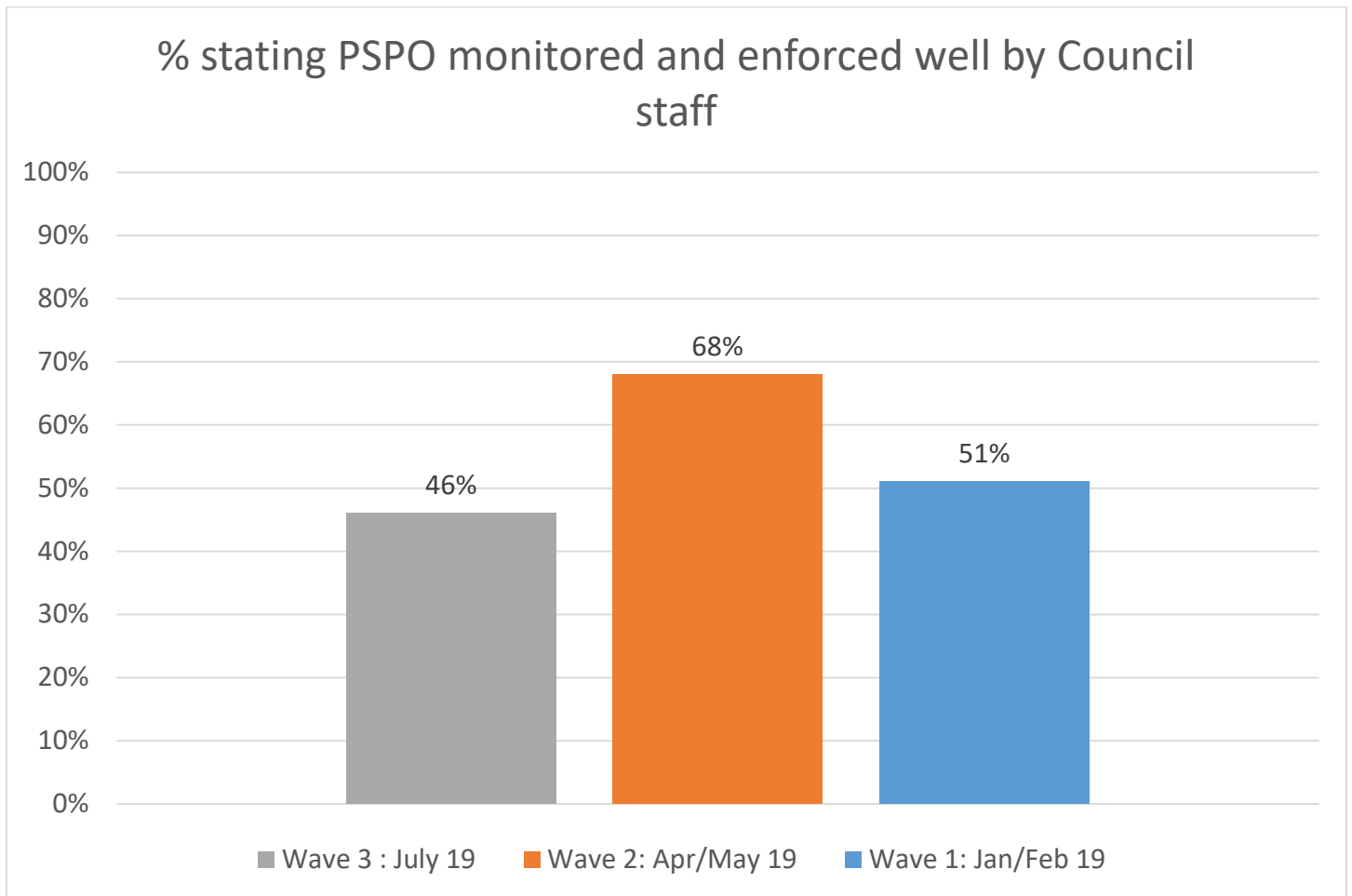
Request for pedestrian access to King George field

*“It’s made our journey to **school safer**, however it would have been great if we could have **accessed the new path across King Georges field easily**. For us, living off Williamson Way, we would have to walk up to the traffic lights by William Penn to cross safely, then navigate **through William Penn carpark** and across the entrance to the carpark, in which people drive in there too fast and you cannot see properly, in order to access the path. Why can’t there be a **crossing further down Shepherds Lane and an opening into the field**, behind the playpark, to then join up with the path?? Why is it only **people that drive to school that benefit from walking down the nice new path** away from the traffic?? We still have to walk on a path that is very close to the road, and now there are less parked cars there, you find that people are driving down there too fast again”*

Monitoring and enforcement of the PSPO regulations by Council staff

Approaching a half stated that **the PSPO regulations had been monitored and enforced well by Council staff**. This peaked in Wave 2 at 68%.

Q6: How well do you feel the PSPO regulations have been monitored and enforced by Council staff?



Comments

Frequency applauded

*"I feel that the **regulations are implemented well** by the roundabout, as I see someone there once or twice a week"*

*"Council staff are **often visible**"*

Issues with enforcement frequency

"Occasionally see someone monitoring. But not by the shops"

*"**Not enforced, same parents defying the order** and stopping near the school main entrance"
When the lady from TRDC is there, obviously no one parks on the restricted area. But **when she isn't, people still do**, the same people over and over again, even those who have received fines and notices."*

"I don't see anyone there regularly in the mornings and in the afternoon it is sporadic"

Issue with location of enforcement

*"They monitor at the **junction of Shepherds Lane and Tudor Way, but not the school to the shops in Church Lane**, where most people park"*

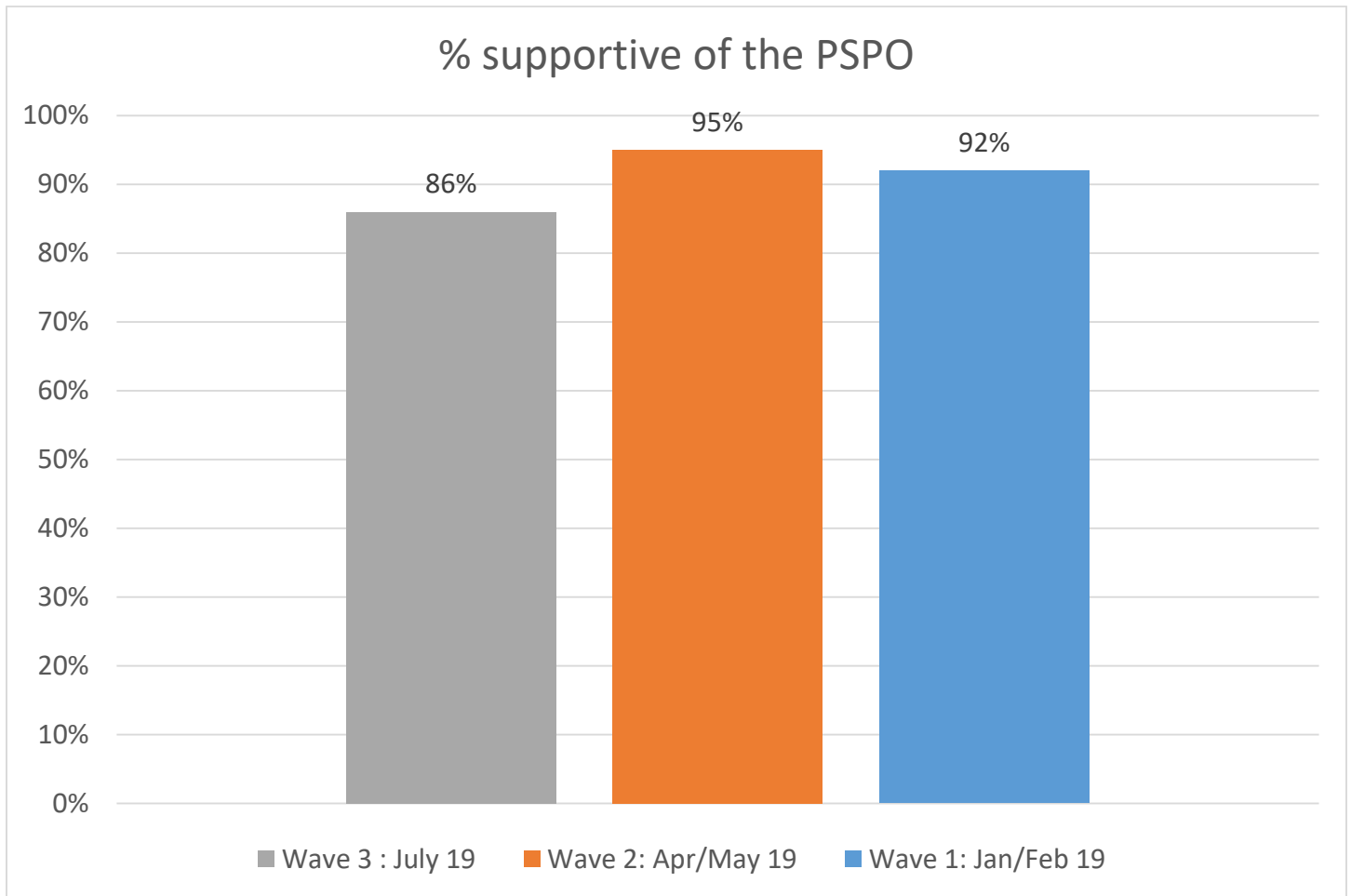
Issue with consistency of enforcing

*"There is **no consistency**. Some people are just made aware of the PSPO – even though they are fully aware of it. Yet others are given no chances and photographs taken and fines issued"*

Support for the PSPO

The vast majority of respondents are supportive of the PSPO, now that it has been implemented.

Q7: Now that the PSPO has been implemented, how supportive are you of it?



Comments

"I have always been in support of the plan and think it has achieved its objectives"

*"I live on Tudor Way and the **parking on the roundabout was ridiculous and dangerous**, so fully supportive of this"*