

THREE RIVERS DISTRICT COUNCIL

At a meeting of the **Leisure, Wellbeing and Health Committee** held in the Penn Chamber, Three Rivers House, Rickmansworth, on Wednesday 5 July from 7.30pm to 9.04pm.

Present: Councillors Chris Lloyd (Lead Member, Leisure, Community and Wellbeing), Alison Scarth (Lead Member, Health), Diana Barber, Martin Brooks, Stephen Cox (substitute for Cllr Stephen King), Heather Kenison, Alex Michaels, Alison Wall and Chris Whately-Smith.

Officers: Kelly Barnard, Customer and Contracts Officer
Ray Figg, Head of Community Services
Sherrie Ralton, Committee Manager
Josh Sills, Watersmeet Venue Manager
Andy Stovold, Head of Community Partnerships

Councillor Alison Scarth

LW 01/17 APOLOGIES FOR ABSENCE

Apologies for absence were received from Councillors Angela Killick, Stephen King and David Sansom.

LW 02/17 MINUTES

The minutes of the meetings held on 22 March 2017 were confirmed as a correct record

LW 03/17 NOTICE OF OTHER BUSINESS

There was none declared

LW 04/17 DECLARATIONS OF INTEREST

There were none declared

LW 05/17 MENTAL HEALTH OVERVIEW PRESENTATION

The Head of Community Partnerships introduced the continuation of the presentation started in March 2017.

Members asked the following questions with the following responses provided:

- Was the cost of providing this service to the District known?
No, it would be difficult to cost as whilst the cost of individual transactions for ASB or housing applications may be known, the amount of additional time spent on cases involving mental health vary considerably.
- Were there adequate staff trained to support Mental Health issues?
Staff were skilled and competent, however some people require long term broader support to manage their conditions in the community. The issue was more than Council staff and depended upon the level of funding available and also the capacity of community based support services.

- Were all departments aware of the process for reporting concerns? There were Designated Safeguarding Leads in all relevant services and staff were clear on the process. A multi agency referral process was still being developed for hoarding.
- The Hertfordshire Mental Health Strategy had increased the target to access mental health services to 25% of people with Common Mental Health Disorders, why was this lower than the 35% Mind target? We were struggling to meet 15% in the beginning because people were not accessing the services. In general women were more likely to seek support.
- What services were available to offer respite to carers? It was not clear what specific services for carers were available. HCC recognised the value of keeping carers healthy and provided funding for Carers in Herts. The new Hertswise service for people with Dementia also provided support to carers. Reductions in funding would be a challenge.
- What are we offering TRDC staff? There was a support package available for our staff through the employee assistance programme. Training had been provided on Mental Health Awareness, support for Mental Health Day, Mental Health First Aiders, and access to a massage service etc.
- What would you want from this Committee? Initially just to give the Committee information as to how Mental Health impacts on the provision of Council services and the impact on the community.
- A copy of the slides to be provided for all Councillors to view.

LEISURE, COMMUNITY AND WELLBEING
Councillor Chris Lloyd

LW 06/17 LEISURE FACILITIES MANAGEMENT CONTRACT ANNUAL REPORT

The Head of Community Services introduced the Contract Manager and Chief Executive of Hertsmere Leisure to give their annual presentation reflecting back over the previous 12 months, their plan for 2017/18 and an explanation of why they had dropped out of the tendering process.

Hertsmere Leisure gave assurance that there would be no drop in service for the remainder of the contract which finishes on 31 March 2018.

Members raised the following questions with the Officer's responses provided below each question:

- Q Why was there no culture of promoting sessions for Asian groups?
R In order to run specific sessions there needed to be sufficient and appropriate staff to cover them.
- Q Were they working in partnership with 'Young Rickmansworth under 8s'?
R They were in fact the first guests that had been invited to participate.
- Q Why had Net Promoter Scoring (NPS reporting programme) been moved from SJA to Rickmansworth Golf Club?
R There was not sufficient volume of responses from SJA to make it worth while as there was a cost involved in setting up this programme.
- Q How are people selected to answer the questionnaires?
R People were picked out at random by the system.

- Q Concerns were raised over William Penn's struggle to appoint Swimming Instructors
R There was assurance that there had been a great improvement and there were currently no vacancies.
- Q Would TRDC have long term challenges going forward with appointing the right contractor and running a successful service bearing in mind the changing market.
R Providing there is a good working relationship and clear contract documentation, the Chief Executive did not think there would be a problem.

The Head of Community Partnerships advised that the Council would fund the capital investment, primarily around the development of The Centre. Within the new contract, there was scope to include new activities as necessary. The shortlisted organisations are among the market leaders and were aware of the trends. One of the areas that they will be investing in is social media to attract the widest audience.

Hertsmere Leisure thanked the Council and wished them well for the future.

RESOLVED:

That the 12 month work plan presented by Hertsmere Leisure be agreed.

LW 07/17 FILMSMEET REPORT

The Watersmeet Venue Manager presented an overview of the Watersmeet Film Programme report

The following were noted:

- Why were there weeks when Watersmeet was unavailable on the schedule?
A week at the end of July was for maintenance, primarily around the boiler installation. However, the box office would still be open. 5 days in November were for the pre production of the Pantomime.

Councillor Martin Brooks moved, seconded by Councillor Diana Barber the recommendations at paragraph 14.1 and 14.2 in the report.

RESOLVED:-

1. approved the continuation of the Filmsmeet programme without the requirement to request permission to show more films; and
2. That Filmsmeet performance figures be included as part of the Watersmeet Business Plan annual review be agreed.

LW 08/17 WORK PROGRAMME

The following be added to the work programme:

- Point 13 to include a paragraph on the Junior park run at Leavesden.
- Point 15 Leavesden Play Area would be added to the programme

RESOLVED:

Noted the items included in the work programme.

CHAIRMAN